# 11 WIRE TRANSFERS

WT

# 11.1 Overview of Section

WT

- The EU Legislation (Information Accompanying Transfers Of Funds) (Jersey) Regulations 2017 (
  the Wire Transfers Regulations) were brought into force on 13 June 2017, following the EU's
  enactment of Regulation (EU) 2015/847 on Information Accompanying Transfers of Funds (the
  EU Regulation) on 20 May 2015. It implements FATF Recommendation 16 and promotes an
  enhanced framework around the traceability of transfers of funds for the purpose of preventing
  detecting and investigating of money laundering, the financing of terrorism and other financial
  crimes.
- 2. The EU Regulation expanded the regulatory requirements with the following objectives:
  - to prevent the abuse of fund transfers for money laundering, terrorist financing and other financial crime purposes.
  - to detect such abuse should it occur.
  - to support the implementation of restrictive measures; and
  - > to allow *supervised* authorities to access the information promptly.
- 3. In Jersey, Regulation 2 of the Wire Transfers Regulations gives the EU Regulation full force and effect, subject to certain adaptations, exceptions and modifications as set out in its Schedule 1. this section, any reference to a numbered Article, without further detail, is a reference to the Article so numbered of the EU Regulation.
- 4. Under the Wire Transfers Regulations, the following definitions apply:
  - "payment service provider" ("PSP") means a person, being a person registered under the BB(J) Law, when:
    - o the person is carrying out payment services in or from within Jersey or
    - o being a legal person established under Jersey law, the person is carrying out payment services in any part of the world other than in or from within Jersey
  - "intermediary payment service provider" ("IPSP") means\_a PSP that is neither that of the payer nor that of the payee and that participates in the execution of transfers of funds\_
  - "payer" means a person that is the holder of an account held with a PSP that allows a transfer of funds from the account or, where there is no account, a person that places an order for a transfer of funds.
  - $\,\,^{\circ}$  "payee" means a person that is the intended final recipient of transferred funds.
- 5. The core requirement is that every wire transfer must be accompanied by specific information ("complete information") about the payer and the payee, which should be collected and retained by payment institutions, unless special exemptions and derogations apply, including funds transfers between the British Islands, (referred in this section as being the UK, Jersey, Guernsey and the Isle of Man).

# Deleted: <#>WIRE TRANSFERS¶ <#>¶

<#>Please Note:¶

- <#>Regulatory requirements are set within this section as AML/CFT Codes of Practice.¶
- <#>This section contains references to Jersey legislation which may be accessed through the Commission website by clicking here.¶
- of citcking field. In the Glossary this is highlighted by the use of italic text. The Glossary is available from the Commission Website by clicking here.

#### Moved (insertion) [1]

#### Moved up [1]: WIRE TRANSFERS

Deleted: The on

Deleted: with

**Deleted:** revised interpretative note ("FATF Recommendation 16") was implemented within

Deleted: European Union by ("

Deleted: "), which repealed

**Deleted:** replaced the previous regime under Regulation (EC) 1781/2006 to promote a more targeted and focused risk approach to the full

Deleted: prevention, detection

**Deleted:** investigation

Deleted: and terrorist

Deleted: (EU) 2015/847 further expands

Deleted: ,

Deleted: ,

Deleted: ,

Deleted: relevant

Deleted: (EU) 2015/847 was implemented by virtue

Deleted: ("

Deleted: " or "Regulations") with an

**Deleted:** from 13 June 2017 as if it was an enactment to any extent that it doesn't otherwise have effect in Jersey

**Deleted:** exceptions,

**Deleted:** . Under Regulations, references to "Member

**Deleted:** territory was included within

Deleted: Union territory and for

**Deleted:** purposes of European Union law were a separa

**Deleted:** Banking Business (Jersey

Deleted: 1991

Deleted: ;

Deleted: ;

Deleted: ;

Deleted: ;

Deleted:

- 6. A PSP should establish for each transfer of funds whether it acts as the PSP of the payer, the payee or as an IPSP. This will determine what information has to accompany a transfer of funds and the steps required to comply with the Wire Transfers Regulations.
- The Wire Transfers Regulations also require PSPs to put in place effective procedures to detect
  transfers of funds that lack the required information about the payer and the payee, and to
  determine whether to execute, reject or suspend such transfers of funds.
- In line with the <u>Data Protection (Jersey) Law 2018</u>, personal data obtained by PSPs should be used only for the purpose of preventing money laundering and terrorist financing, and PSPs should ensure the confidentiality of such data.
- Any record of information on <a href="mailto:the-payer/payee">the-payer/payee</a> should not be kept longer than is necessary for the purposes of preventing, detecting and investigating money laundering and <a href="mailto:the-financing.of">the-financing.of</a> <a href="mailto:the-financing.of">terrorism</a>.

# 11.2 Scope of the Wire Transfers Regulations

WT-A

<u>Overview</u>

WT-

#### Statutory requirements (paraphrased wording)

WT-C

- 10. <u>Under Article 1</u>, the Wire <u>Transfers</u> Regulations shall apply to transfers of funds, in any currency, which are sent or received by PSP or IPSP established in Jersey. These <u>apply to</u> credit transfers, direct debits, money remittances and transfers carried out using a payment card, an electronic money instrument, or a mobile phone, or any other digital or IT prepaid or post-paid device with similar characteristics, irrespective of whether the payer and the payee are the same person and irrespective of whether the PSP of the payer and that of the payee are one and the same. For British Islands-based PSPs, it includes, but is not necessarily limited to, international payment transfers made via SWIFT, including various Euro payment systems, and domestic transfers via CHAPS and BACS.
- 11. Article 2(2) provides the reference to exclusions from the scope of the Wire Transfers Regulations.
- 12. <u>The Wire Transfers</u> Regulations shall not apply to transfers of funds that represent a low risk of money laundering or the financing of terrorism under Article2(4), such as;
  - transfers of funds, that involve the payer withdrawing cash from the payer's own payment account
  - transfers of funds to a public authority as payment for taxes, fines or other levies within the British Islands,
  - transfers of funds where both the payer and the payee are PSPs acting on their own behalf,
  - transfers of funds carried out through cheque images exchanges, including truncated cheques.
- 13. By way of exception, under Article 2(3), the <u>Wire Transfers</u> Regulations shall not apply to transfers of funds carried out using payment cards, electronic money instruments, mobile phones or other digital or information technology (IT) prepaid or postpaid devices with similar characteristics, where the following conditions are met:

**Deleted:** Handbook for regulated financial services business¶ Part 1: Section 11 – Wire transfers¶

Deleted: as the PSP of

Deleted: to take

Deleted: It

Deleted: requires

**Deleted:** <#>References to the British Islands in this section are to an area that comprises the United Kingdom, the Bailiwick of Jersey, the Bailiwick of Guernsey, and the Isle of Man. ¶

Deleted: <#>Data Protection (Jersey) Law 2018,

Deleted: <#>,

Deleted: terrorist

Deleted:

**Deleted:** In this section, any reference to a numbered Article, without more, is a reference to the Article so numbered

Deleted: Regulation (EU) 2015/847 as it is read in

Deleted:

Deleted: <#>

The scope of the Regulations¶

Deleted: Transfer

**Deleted:** , unless the Regulations sets out exemptions and derogations (Article 1).  $\P$ 

Deleted: include

**Deleted:** <#>Despite the wide scope, the Wire Transfer Regulations shall not apply to transfers of funds that are exempt, such as transfers of funds corresponding to services referred to in points (a) to (m) and (o) of the Directive 2007/64/EC of the European Parliament and of the Council; under Article 2(1):¶

<#>payment transactions made exclusively in cash directly from the payer to the payee, without any intermediary intervention; ¶

<#>payment transactions from the payer to the payee through a commercial agent authorised to negotiate or conclude the sale or purchase of goods or services on behalf of the payer or the payee; ¶

<#>professional physical transport of banknotes and coins, including their collection, processing and delivery; ¶
<#>payment transactions consisting of the non-professional cash collection and delivery within the framework of a non-profit or charitable activity; ¶

Deleted: terrorist

Deleted: )

**Deleted:** follows

Deleted: ;

Deleted: ;

Deleted: )

(a) that card, instrument or device is used exclusively to pay for goods or services; and

(b) the number of the card, instrument or device accompanies all transfers flowing from the transaction.

14. By way of derogation, under Article 2(5), the <u>Wire Transfers</u> Regulations shall not apply to transfers of funds within the British Islands to a payee's payment account permitting payment exclusively for the provision of goods and services where all of the following conditions are met:

(a) the PSP of the payee is subject to the requirements of the Money Laundering (Jersey) Order 2008 or the Terrorism (Jersey) Law 2002 or is subject to equivalent requirements under enactments of the United Kingdom, Guernsey or the Isle of Man;

(b) the PSP of the payee is able to trace back, through the payee, by means of a unique transaction identifier, the transfer of funds from the person who has an agreement with the payee for the provision of goods or services;

(c) the amount of the transfer of funds does not exceed EUR\_1,000.

#### **Guidance notes**

WT.

- 15. A <u>supervised</u> person <u>should</u> have in place <u>systems</u> and controls (including policies and procedures) to ensure the conditions for the exemptions and derogations are met
- 16. PSPs and IPSPs may demonstrate compliance with the *Wire Transfers Regulations* if they have in place relevant *systems and controls* (including *policies and procedures*) which set out clearly:
  - which criteria they use to determine whether or not their services and payment instruments fall under the scope of the <u>Wire Transfers Regulations</u>.
  - which of their services and payment instruments fall within the scope of the <u>Wire Transfers Regulations</u> and which do not, and
  - which information relating to transfers of funds has to be recorded, how this information should be recorded, and where.
- 17. PSPs and IPSPs may demonstrate their compliance with the application of the exemption under Article 2(3) of the EU Regulation when they have procedures for identifying and documenting:
  - that transfers by card, instrument or device are for goods or services, where the exemption applies, as opposed to person-to-person transfers and
  - that their systems and controls ensure that the number of the card, instrument or digital device, for example, the Primary Account Number(PAN), is provided in a way that allows the transfer to be traced back to the payer.

**Deleted:** Handbook for regulated financial services businesses¶

Part 1: Section 11 – Wire transfers¶

Deleted:	,1000.
----------	--------

Deleted: Relevant

Deleted: shall

Deleted:,

Deleted: ,

Deleted: ;

Deleted: ;

Deleted:

# 11.3 Outgoing transfers – obligations upon the PSP of the payer

**Deleted:** Handbook for regulated financial services business ¶ Part 1: Section 11 – Wire transfers ¶

Deleted: -

Deleted: ¶

#### 11.3.1 Transfers for Non-account holders

WT-B

# Statutory requirements (paraphrased wording)

WT-C

- 18. Under Article 4(3), the PSP of the payer shall ensure that transfers of funds are accompanied by the following complete information on the payer and the payee:
  - (a) the name of the payer;
  - (b) a unique transaction identifier (which can trace a transaction back to the payer); and
  - (c) one of either the payer's address, official personal document number, customer identification number or date and place of birth;
  - (d) the name of the payee; and
  - (e) a unique transaction identifier (which can trace a transaction back to the payee).
- 19. These requirements apply to all types of transfers outside the British Islands and exceeding EUR 1, 000, whether those transfers are carried out in a single transaction or in several transactions which appear to be linked.
- 20. The 'unique transaction identifier' is defined as a combination of letters, numbers or symbols determined by the PSP, in accordance with the protocols of the payment and settlement systems or messaging systems used for the transfer of funds, which permits the traceability of the transaction back to the payer and the payee.
- 21. Under Article 5 and 6 of the Wire Transfer Regulations the following derogation applies, which allow for a reduced information to be provided:
  - Under Article 5, where all of the PSPs involved in the payment chain are established in the British Islands, the transfer shall include at least the unique transaction identifier (which can trace a transaction back to the payer and payee) for the payer and the payee. If further information is requested by the PSP of the payee or the Intermediary PSP, such information shall be provided within three working days of the receipt of a request for such information.
  - Under Article 6, where PSP of the payee is established outside the British Islands, transfers of funds not exceeding EUR 1,000 shall be accompanied by at least: the names of the payer and the payee and the unique transaction identifier.

Note: For transfers of funds not exceeding EUR 1,000 the PSP of the payer need not verify the information on the payer unless the funds to be transferred have been received in cash or in anonymous electronic money, or the PSP has reasonable grounds for suspecting ML and/or FT.

# 11.3.2 Transfers for Account holders

**Deleted:** Handbook for regulated financial services

businesses¶

WT-

WT

Part 1: Section 11 - Wire transfers¶

Deleted:

Statutory requirements (paraphrased wording)

22. Under Article 4(1) and 4(2), where a transfer of funds is made from or to an account, the PSP of the payer shall ensure that transfers of funds are accompanied by the following complete information:

(a) the name of the payer;

(b) the payer's payment account number; and

(c) one of either the payer's address, official personal document number, customer identification number or date and place of birth;

(d) the name of the payee; and

(e) the payee's payment account number

- 23. These requirements apply to all types of transfers outside the British Islands and exceeding EUR 1,000, whether those transfers are carried out in a single transaction or in several transactions which appear to be linked.
- 24. Under Article 5 and 6 of the Wire Transfer Regulations the following derogation from the requirements of Article 4 apply:
  - where all of the PSPs involved in a transfer are established in the British Islands, Article 5 of the Regulation requires that the transfer includes a payment account number of the payer and the payee. The account number could be but is not required to be, expressed as the IBAN. If further information (for example, the name and address of the payer) is requested by the PSP of the payee or the IPSP, such information shall be provided by the PSP within three working days.
  - under Article 6, where PSP of the payee is established outside the British Islands, transfers of funds not exceeding EUR 1,000 that do not appear to be linked to other transfers of funds which, together with the transfer in question, exceed EUR 1 000, shall be accompanied by at least: the names of the payer and the payee and the payment account numbers of the payer and of the payee.

Note: For transfers of funds not exceeding EUR 1,000 the PSP of the payer need not verify the information on the payer unless the funds to be transferred have been received in cash or in anonymous electronic money, or the PSP has reasonable grounds for suspecting ML and/or FT.

#### AML/CFT Codes of Practice

WT-[

25. In the case of a payer that is a company, a wire transfer must be accompanied by an address at which the company's business is conducted, or at which it may be contacted. In the case of a payer that is a trustee, a wire transfer must be accompanied by the address of the trustee.

#### **Guidance notes**

WT-

26. Linked transactions are defined as at least those transactions that are sent from the same payment account (or the same payer) to the same payee within a short time-frame, for example, within six months. PSPs and IPSPs may demonstrate that they are able to detect transfers of funds that appear to be linked where they provide, in their policies and procedures, examples of scenarios where transfers are found to be linked which are relevant to their type of business.

- 27. The exemptions for transfers within the British Islands arises from expediency, not principle, in order to accommodate transfers by domestic systems like BACS which are currently unable to include complete information. Accordingly, where the system used for a transfer within the British Islands has the functionality to carry complete information, it is considered a good practice to include it, and thereby reduce the likely incidence of inbound requests from payee PSPs for complete information.
- 28. The verification requirement set out in the Regulations will be met for an account holding customer of a PSP where the payer's identity has already been verified by CDD measures and is stored, in accordance with the *Money Laundering Order*.
- 29. In order to meet the technical limitations and to manage cases with multiple account holders and different addresses, the PSP of the payer may demonstrate compliance with the Wire Transfer Regulations by documenting the priority given to the payer's information in line with law enforcement purposes to trace the payer and for sanctions screening. For example, by deprioritising titles and full middle names, whilst prioritising the initial of the given name and the full family name and at least the country and the city of address; or for joint accounts holders to provide both names, giving priority to family name over given names.

# 11.3.3 Batch Files – payments either inside or outside of British Islands

WT-B

# Statutory requirements (paraphrased wording)

WT-C

- 30. Under Article 6(1), transfers of funds from a single payer to several payees that are to be sent in batch files containing individual transfers shall carry only the payment account number or the unique transaction identifier of the payer, as well as complete information on the payee, provided that the batch file contains complete information on the payer that is verified for accuracy and complete information on the payee that is fully traceable.
- 31. Where the transfer is at or below the EUR 1,000 threshold it need only include:
  - (a) the names of the payer and or payee; and
  - (b) the payment account numbers of the payer and the payee or a unique transaction identifier if there is no payment account for one or both parties.

**Deleted:** Handbook for regulated financial services business¶ Part 1: Section 11 – Wire transfers¶

Deleted:

Deleted: . as

Deleted: and

**Deleted:** by reflecting all possible scenarios

Deleted:

Deleted: (Jersev)

Deleted: 2008.

Deleted:

# 11.4 Incoming Transfers - Obligation on the PSP of the payee and IPSP

businesses¶

Deleted: Handbook for regulated financial services

Part 1: Section 11 - Wire transfers¶

Overview

. . . . .

32. Under the Wire <u>Transfers</u> Regulations, the PSPs of the payee and IPSPs are required to implement a targeted and proportionate risk-based approach to the monitoring of incoming <u>functions</u> transfers. The PSP of the payer <u>holds</u> responsibility for communicating all mandatory wire transfer information, which must be transmitted in the designated data fields of the payment message scheme.

33. If the required information on the payer or the payee has been provided only in part ("incomplete information") or has not been provided ("missing information"), there is an increased threat of money laundering or terrorist financing presented by anonymous transfers.

- 34. In order to address the potential risk presented by such transfers, PSPs of the payee should put in place the following measures, ensuring they are commensurate with and proportionate to the money laundering and terrorist financing risks to which the PSP or IPSP are exposed:
  - effective systems and controls to detect transfers of funds that lack required information; and
  - risk-based policies and procedures to determine whether to execute, reject or suspend a transfer of funds that lacks the required information.
- 35. Effective *policies and procedures* should be set up in a way that reflects the adoption of a risk-based approach and should clearly document the following aspects;
  - which information relating to transfers of funds has to be recorded, how this information should be recorded, and where it is stored;
  - which transfers of funds have to be monitored in real time and which transfers of funds can be monitored on an ex-post basis, and why;
  - the obligations of members of staff where they detect, missing or incomplete information and the processes they should follow.
- 36. PSPs of the payee should document which high-risk factors or combination of high-risk factors are to be considered when determining the risk-based approach, for example:
  - residual risks (risk posed by the types of customers, products, services, and delivery channels)
  - > country risks (association with high-risk <u>jurisdictions</u> or relevant <u>sanctions regimes)</u>
  - > unusual value and volume of transactions (compare to their particular business model);
  - a negative AML/CFT compliance record on the <u>part of the PSP</u> of <u>the payer or the prior PSP</u> in the payment chain.
- 37. PSPs of the payee and IPSPs should implement three methods of wire transfer monitoring. Real-Time Monitoring, Post-Event Monitoring, and random Post-Event Sampling. It should be determined and documented which high-risk factors (or combinations of high-risk factors) will always trigger real-time monitoring, and which will trigger a targeted ex-post review. In cases where ex-post monitoring, identifies concerns, subsequent transfers of funds should always be monitored in real time.

Deleted: ¶
OVERVIEW¶

Deleted: Transfer
Deleted: traffic of
Deleted: , with

Deleted: holding

Deleted: given the potential

Deleted: ML/TF

Deleted: which

**Deleted:** proportionate to, and **Deleted:** the ML/TF risk

Deleted: clearly

Deleted:,

Deleted: a

Deleted: factor

**Deleted:** residuals

Deleted: );
Deleted: jurisdiction

Deleted: sanction regime);

Deleted: ;

Deleted: ,

Deleted: ,

Deleted: a combination

Deleted:

**Deleted:** of specific concern, identified through

Deleted:

38. In addition to real-time and targeted ex-post monitoring, PSPs of the payee and IPSPs should regularly perform ex-post reviews on a random sample taken from all processed transfers of funds

#### 11.4.1 Admissible characters or input and missing information checks

WT-B

#### Statutory requirements (paraphrased wording)

WT-C

- 39. Under Article 7(1) and Article 11(1), the PSP of the payee and the IPSP respectively shall implement effective procedures to detect whether the fields relating to the information on the payer and the payee in the messaging or payment and settlement system used to effect the transfer of funds have been filled in using characters or inputs admissible in accordance with the conventions of that system.
- 40. Under Article 7(2) and Article 11(2), the PSP of the payee and the IPSP shall implement effective procedures, including, where appropriate, ex-post monitoring or real-time monitoring, in order to detect whether the payer or payee information listed in those articles is missing,

#### AML/CFT Codes of Practice

41. A PSP of the payee must subject incoming payment traffic to an appropriate level of post-event risk-based sampling to detect non-compliant payments.

# **Guidance notes**

- 42. PSPs of the payee and IPSPs may demonstrate compliance with the Wire Transfers Regulations by conducting and documenting a risk assessment that covers their payment activities, taking into account the overall volume and jurisdictions of funds transfers and the roles of all bodies involved.
- 43. <u>PSPs of the payee and IPSPs</u> may <u>demonstrate</u> compliance with the obligation to detect inadmissible characters and inputs if their system's validation rules adopt certain controlling functions, for example, the automatic prevention of sending/receiving of payments with inadmissible characters or inputs.
- 44. Other specific measures may be considered for a "meaningful character check". For example, in some cases the payer and payee information fields may include incorrect or meaningless information which does not make sense, even if this information has been provided using characters or inputs in accordance with the conventions of the messaging or payment and settlement system, for example, "our client", 'my customer", etc. A supervised person may identify these <u>issues</u> by undertaking sample testing, <u>maintaining</u> a list of commonly found meaningless terms and keeping it up-to-date.
- 45. In addition to real-time and targeted ex-post monitoring, PSPs of the payee and PSPs may demonstrate an appropriate level of systems and controls where they perform ex-post reviews on a random sample taken from all processed transfers of funds.
- 46. PSPs of the payee and IPSPs may also wish to consider other specific measures, e.g. checking, at the point of payment delivery, that payer information is compliant and meaningful on all transfers that are collected in cash by payees on a "pay on application and identification" basis.

Deleted: Handbook for regulated financial services business Part 1: Section 11 – Wire transfers¶

Deleted:

Deleted: following information on the

Deleted: the

**Deleted:** or incomplete

**Deleted:** A relevant person

Deleted: current **Deleted:** the payments

Deleted: role

**Deleted:** A relevant person

Deleted: assume

Deleted:

Deleted: the

Deleted: meet

**Deleted:** requirements, in particular, automatically

**Deleted:** Current SWIFT standards prevent payments being received without mandatory information, but

Deleted: , could

Deleted: , such as "our client", 'my customer",

Deleted: doesn't

**Deleted:** . Although SWIFT continues to review its validation standards to support inward monitoring and has introduced structured remitter fields (50F), however, its use is not currently mandatory.

Deleted: relevant

Deleted: fields

Deleted: keeping

Deleted: updating

Deleted: regularly. Deleted: PSP

Deleted: IPSP

Deleted: by performing

Deleted: might be considered

47. PSPs of the payee and IPSPs may draw on existing policies and procedures if they are considered sufficient to meet their obligations under the Wire Transfers Regulations, as long as those policies and procedures are subject to periodic reviews and updates, and training is provided to all relevant members of staff, including persons responsible for processing transfers of funds.

# 11.4.2 Managing <u>transfers</u> of funds with missing information or inadmissible characters or inputs

WT-E

#### Statutory requirements (paraphrased wording)

WT-

- 48. Under Article 8(1) and Article 12(1), the PSP of the payee and the IPSP shall implement effective risk-based procedures including the measure referred to in Article 3(5) of the Money Laundering Order for determining whether to execute, reject or suspend a transfer of funds lacking the required complete payer and payee information and for taking the appropriate follow-up action.
- 49. <u>Under Article 8(2) and Article 12(2), the</u> PSP of the payee and <u>the</u> IPSP should consider the most appropriate course of action on <u>a</u> risk-sensitive basis, <u>which may initially include the issuing of warnings and setting of deadlines.</u> Where the requested information is not provided by the set deadline, the PSP or IPSP should, in line with its risk-based policies and procedures:
  - (a) decide whether to execute or reject the transfer
  - (b) consider whether or not the prior PSP in the payment chain's failure to supply the required information gives rise to suspicion; and
  - (c) consider the future treatment of the prior PSP in the payment chain for AML/CFT compliance purposes e.g. rejecting any future transfers of funds from that PSP, or restricting or terminating its business relationship with that PSP.
- 50. Under Article 9, separate from the decision whether to execute, suspend or reject a transaction, missing or incomplete information must be considered as a factor when assessing whether a transfer of funds, or any related transaction, is suspicious and whether a disclosure is to be made under Article 34D(4) of the Proceeds of Crime Law, Articles 21(2) of the Money Laundering Order or Article 21(4) of the Terrorism Law.

#### **Guidance notes**

WT-

- 51. In order to determine whether to reject, suspend or execute a transfer of funds in compliance with Articles 8 and 12, <u>PSPs of the payee and IPSPs</u> may consider the <u>money laundering</u> and <u>terrorist financing risks</u> associated with that transfer of funds and <u>document</u> it, for example:
  - what <u>money laundering</u> and <u>terrorist financing</u> concerns the type of missing information gives rise to and
  - what high-risk indicators have been identified that may suggest that the transaction presents a high money laundering and terrorist financing risk or gives rise to suspicion of money laundering or terrorist financing.
- 52. <u>PSPs of the payee and IPSPs</u> may demonstrate implementation of effective risk-based <u>policies</u> <u>and procedures</u> by documenting and recording all of <u>their</u> actions and <u>reasons</u> for <u>their</u> actions or inaction, including:
  - making a decision on rejecting the transfer and informing the prior PSP in the payment chain of the reason for the rejection

**Deleted:** Handbook for regulated financial services

businesses¶

Part 1: Section 11 – Wire transfers¶

Deleted: Where possible, a relevant person

Deleted: designed

Deleted:,

**Deleted:** availability

Deleted:

Deleted: transfer

Deleted:,

Deleted: (Jersey)

Deleted: 2008

Deleted: The

Deleted: reject or

Deleted: ;

Deleted: (Jersey)

Deleted: 1999

**Deleted:** (Jersey)

Deleted: 2008

Deleted: (Jersey)

Deleted: 2002.

**Deleted:** a relevant person **Deleted:** ML/TF risk

**Deleted:** documents

Deleted: ML/TF

Deleted: :

Deleted: ML/TF

**Deleted:** ML/TF;

**Deleted:** A relevant person

**Deleted:** and processes

Deleted: its

**Deleted:** the reason

Deleted: its

Deleted:

> making a decision on execution of the transfer and sending of a request for information, before or after crediting the payee's payment account or making the funds available to the payee

all appropriate follow\_up steps taken to obtain the response, including the issuing of warnings and setting of deadlines, before either rejecting any future transfers of funds from that <u>prior PSP</u> or restricting or terminating its business relationship with that <u>prior PSP</u>.

# 11.4.3 Failure to provide information

WT-B

#### Statutory requirements (paraphrased wording)

WT-0

53. Under Article 8(2) and Article 12(2) should the PSP of the payer repeatedly fail to provide the required information on the payer or the payee, even after warnings and deadlines, the PSP of the payee or IPSP shall take further steps by:

- either rejecting any future transfers of funds from that PSP; or
- > restricting or terminating its business relationship with that PSP.
- 54. The PSP of the payee or IPSP shall report that failure, and the steps taken, to the JFSC.

#### **Guidance notes**

WT-

55. A <u>range</u> of criteria may be used <u>in order</u> to assess <u>whether a PSP of the payer or IPSP is</u> repeatedly failing to provide information, for example:

- the percentage of transfers with missing information sent by a specific PSP or IPSP within a certain timeframe.
- the percentage of follow-up requests that were left unanswered or were not adequately answered by a certain deadline,
- the level of cooperation of the requested PSP or IPSP relating to previous requests for missing information.
- > the type of information which is missing.
- 56. The report to the <u>JFSC</u> should be completed without <u>undue</u> delay and contain the following information as <u>set out</u> in <u>the JFSC form at Appendix E1 of this Handbook:</u>
  - the name of the PSP of the payer or IPSP identified as repeatedly failing to provide the required information.
  - > the country in which the PSP of the payer or IPSP is authorised
  - > the nature of the breach, including:
    - $\circ\quad$  the frequency of transfers of funds with missing information,
    - $\circ$  the period of time during which the breaches were identified and
    - any reasons the PSP of the payer or IPSP may have given to justify their repeated failure to provide the required information.

**Deleted:** Handbook for regulated financial services business¶ Part 1: Section 11 – Wire transfers¶

**Deleted:** payment service provider

Deleted:

Deleted: fails

Deleted: ,

Deleted: Commission.

Deleted: combination

Deleted: quantitative and qualitative

Deleted: PSPs as

Deleted: ;

Deleted: ;

Deleted: Commission

Deleted: such

Deleted: that published

**Deleted:** Appendix E1:

Deleted: ;

Deleted: ;

Deleted: ;

- › details of the steps the reporting PSP of the payer or IPSP has taken, including the issuing of warnings or deadlines up until the decision to restrict or terminate the relationship was made.
- 57. The obligation to report applies <u>only</u> to circumstances where information requests are not fulfilled and the PSP of the payee <u>or IPSP</u> invokes measures which restrict or terminate the business relationship with <u>the PSP of the payer</u>. The reporting requirement does not apply when a request for information is fulfilled by the PSP of the payer.

# 11.4.4 Additional obligations on IPSPs

WT-I

### Statutory requirements (paraphrased wording)

WT

58. Under Article 10, the IPSP shall ensure that all the information received on the payer and the payee that accompanies a transfer of funds is retained with the transfer.

#### **Guidance notes**

WT-

59. IPSPs should satisfy themselves that their systems and controls enable them to comply with the requirement that all information on the payer and the payee that accompanies a transfer of funds is retained with that transfer. As part of this, IPSPs should satisfy themselves of their system's ability to convert information into a different format without error or omission.

# 11.5 Reporting of breaches

\//T.

#### Statutory requirements (paraphrased wording)

\//T

- 60. Under Article 21(1), PSPs shall notify the JFSC of any breaches of the Wire Transfers Regulations.
- 61. <u>Article 21(2) requires PSPs to</u> establish appropriate internal procedures for their employees, or persons in a comparable position, to report breaches internally through a secure, independent, specific and anonymous channel, proportionate to the nature and size of the PSP.
- 62. Under Regulation 3 of the Wire <u>Transfers</u> Regulations, a relevant person who contravenes any requirement of <u>Article</u> 21(2), shall be guilty of an offence and liable to imprisonment for a term of 2 years and to a fine. This applies to all PSPs <u>and IPSPs</u>, irrespective of the capacity within which the PSP <u>or IPSP</u> is acting.

# **Guidance notes**

WT.

- A <u>supervised</u> person should ensure that any <u>breach of</u> the <u>Wire <u>Transfers</u> <u>Regulations</u> is promptly reported to the <u>JFSC</u>.
  </u>
- 64. The report to the <u>JFSC</u> should be completed without <u>undue</u> delay and contain the following information as <u>set out</u> in <u>the form at Appendix E2 of this Handbook:</u>
  - the specific provision in the Wire <u>Transfers</u> Regulations which <u>has</u> been breached.

**Deleted:** Handbook for regulated financial services

businesses¶
Part 1: Section 11 – Wire transfers¶

**Deleted:** This reporting requirement does not apply to instances where a request for the missing or incomplete information which accompanied a transfer, is fulfilled by the PSP of the payer.

**Deleted:** that PSP

Deleted: IPSP

Deleted: ¶

In addition to the requirements

**Deleted:** of Articles 11 and 12, addressed in section

Deleted: of

**Deleted:** Wire Transfers Regulations,

Deleted: their duty to ensure

Deleted:

Deleted:

**Deleted:** Commission

**Deleted:** Transfer

Deleted: shall

Deleted: (Article 21(2)).

**Deleted:** Transfer **Deleted:** Articles

Deleted: )

**Deleted:** relevant

**Deleted:** failure by it to comply with

**Deleted:** Transfer **Deleted:** Commission

**Deleted:** <#>A relevant person should report all material failures to comply with the Regulations and any serious breaches of the PSP's policies, procedures and controls in respect of transfers of funds.¶

Deleted: <#>Commission

Deleted: <#>such

Deleted: <#>that published

Deleted: <#>Appendix E2:

**Deleted:** Transfer

Deleted: ,

Dolotod

- > the nature of the breach, including its cause\_
- the date the breach was identified by the PSP and
- where possible, a summary of the measures taken by the PSP in relation to the breach and any subsequent changes to its <u>systems and controls</u> (including policies, <u>and procedures</u>) to mitigate against a recurrence.
- 65. A <u>supervised</u> person should establish policies and procedures for the internal reporting of breaches of the <u>Wire Transfers</u> Regulations and maintain a record of those breaches and action taken, ensuring sufficient confidentiality and protection for employees who report breaches committed within the <u>supervised</u> person.

# 11.6 Information, data protection and record retention

WT-

#### Statutory requirements (paraphrased wording)

WT-C

- 66. Under Regulation 3 of the Wire <u>Transfers</u> Regulations, a relevant person who contravenes any requirement of Articles 14, 15(2) or (3), or 16 of the EU Regulation shall be guilty of an offence and liable to imprisonment for a term of 2 years and to a fine. This applies to all PSPs and IPSPs, irrespective of the capacity within which the PSP or IPSP is acting.
- 67. Under Article 14 of the EU Regulation, a relevant person shall respond fully and provide\_without delay all requested information concerning wire transfers to Jersey authorities responsible for preventing and combating money laundering or terrorist financing.
- 68. <u>Under Article 15(2)</u> of <u>the EU Regulation</u>, personal data shall be processed by <u>PSPs</u> only for the purposes of the prevention of money laundering and terrorist financing and shall not be further processed in a way that is incompatible with those purposes. The processing of personal data for commercial purposes shall be prohibited.
- 69. <u>Under Article 15(3) of the EU Regulation, PSPs</u> shall provide new <u>customers</u> with the information required pursuant to the <u>Data Protection (Jersey) Law 2018</u> before establishing a business relationship or carrying out an occasional transaction <u>(i.e. a one-off transaction)</u>. That information shall, in particular, include a general notice concerning the legal obligations of <u>PSPs</u> under <u>the EU</u> Regulation when processing personal data for the purposes of the prevention of money laundering and <u>the financing of terrorism</u>.
- 70. Article 16 of the EU Regulation requires that information on the payer and the payee shall not be retained for longer than <u>is</u> strictly necessary. <u>PSPs</u> of the payer and of the payee shall retain records of the information referred to in Articles 4 to 7 for a period of six years.

# **Guidance notes**

WT-

71. The "authorities responsible for preventing and combating money laundering or terrorist financing" described in Article 14 of the EU Regulations should be understood in Jersey to be the JFSC and the Jersey Police Department, including the JFCU.

**Deleted:** Handbook for regulated financial services business¶ Part 1: Section 11 – Wire transfers¶

Deleted: ;

Deleted:;

Deleted: ,

Deleted: and controls

Deleted: relevant

**Deleted:** Transfer **Deleted:** relevant

Deleted:

Deleted: Transfer

Deleted: PSPs

**Deleted:** and in accordance with the procedural requirements laid down in the national law of the Member State in which they are established,

**Deleted:** enquiries exclusively from the

**Deleted:** that Member State concerning the information required under this Regulation (Article 14 Provision of information). ¶

**Deleted:** payment service providers on the basis of this

**Deleted:** on the basis of this Regulation

**Deleted:** (Article 15(2) Data Protection).

**Deleted:** Payment service providers

**Deleted:** clients

Deleted: Data Protection (Jersey) Law 2018

Deleted: .

**Deleted:** payment service providers

**Deleted:** this

Deleted: terrorist

**Deleted:** (Article 15(3) Data protection).

**Deleted:** Payment service providers

**Deleted:** (Article 16 Record retention).

**Deleted:** Within the context of the Wire Transfer

Regulations, "the **Deleted:** are to be

Deleted: as

Deleted: Commission

Deleted: Jersey Financial Crime Unit (the "

Deleted: ").

# 11.7 Offences and criminal liability

\//T\_

#### Statutory requirements (paraphrased wording)

E-BB

- 72. Under Regulation 3 of the Wire <u>Transfers</u> Regulations, a relevant person, whether acting in the capacity of PSP of the payer, PSP of the payee or an <u>IPSP</u>, who contravenes any requirement of the specific provisions of <u>the EU Regulations</u>, which have effect in Jersey by virtue of Regulation 2, shall be guilty of an offence and liable to imprisonment for a term of 2 years, and to a fine as follows:
  - PSP of the payer Articles 4, 5, 6 (see section <u>11.3</u> Outgoing Transfers Obligations upon the PSP of the Payer)
  - PSP of the payee Articles 7, 8, 9 (see section <u>11.4</u> Incoming Transfers <u>Obligations upon</u> the PSP of the payee and IPSP)
  - IPSP Articles 10, 11, 12 (see section <u>11.4</u> Incoming Transfers Obligation <u>upon</u> the PSP of the payee and IPSP)
- 73. In deciding whether a person has committed an offence under the Wire <u>Transfers</u> Regulations, the court shall take into account whether the person followed any relevant guidance that applies to the person and which was at the time issued, adopted or approved by the <u>JFSC</u> under any other enactment.
- 74. A person shall not be guilty of an offence under the Wire <u>Transfers Regulations</u> if <u>they</u> took all reasonable steps, and exercised all due diligence, to avoid committing the offence.
- 75. Under Regulation 4(1) of the Wire Transfers Regulations, if an offence under these Regulations committed by a limited liability partnership, a separate limited partnership, any other partnership having separate legal personality or a body corporate is proved to have been committed with the consent or connivance of:
  - (a) a person who is a partner of the partnership, or a director, manager, secretary or other similar officers of the body corporate; or
  - (b) any person purporting to act in any such capacity;

the person is also guilty of the offence and liable in the same manner as the partnership or body corporate to the penalty provided for that offence.

76. Under Regulation 4(2) of the Wire Transfers Regulations, if the affairs of a body corporate are managed by its members, paragraph (1) applies in relation to acts and defaults of a member in connection with the member's functions of management as if they were a director of the body corporate.

Deleted: **Deleted:** Transfer **Deleted:** intermediary PSP **Deleted:** its Articles Deleted: Deleted: Obligation on Deleted: on **Deleted:** Transfer **Deleted:** Commission **Deleted:** Transfer Regulation Deleted: he or she Deleted: ), Deleted: -Deleted: . Deleted: ). Deleted: he or she

**Deleted:** Handbook for regulated financial services

Part 1: Section 11 - Wire transfers¶

businesses¶